

CUSTOMER NOTICE

dfcu Bank informs all its esteemed customers whose accounts have remained inactive (as set out in the **dfcu** Bank standard terms & conditions) that in accordance with section 119 of the Financial Institutions Act 2004, such accounts have been categorized as Dormant. Customers affected are requested to visit the nearest **dfcu** Bank branch and provide updated customer information to enable reactivation of their accounts.

Please note that the list of accounts in this category is available at any of our branches and will be accessible on the **dfcu** Bank website **www.dfugroup.com** for a period of 30 days from **27th October 2023**.

Note: Dormant accounts that will not be reactivated and have balances if deemed unclaimed, shall be treated in accordance with provisions of the Financial Institutions Act after the prescribed period.

For more details, please call toll free : **0800 222 000**

dfcu Bank is regulated by the Central Bank of Uganda.

Customer deposits are protected by the Deposits Protection Fund of Uganda up to UGX 10 million. T&Cs apply.

Call Centre: 0200 504 200 **Toll Free:** 0800 222 000 or 0800 203 206 **Email:** customer@dfcugroup.com



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dfcu Bank